

**SMC 2009 Stakeholder Surveys**

Based on your experiences, how would you rate each aspect of the services described below?  
*Rating is reported based on a 4 point spread where 1=poor, 2=fair, 3=good, and 4=excellent.*

		<b>Ratings and Average of Mental Health Services</b>				
<b>Survey Items</b>	<b>Age</b>	<b>Avg</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>
availability of providers	Child & Adol	2.0	17	18	13	2
	Adult	2.1	14	13	15	1
choice of providers	Child & Adol	2.0	16	16	13	1
	Adult	1.9	11	15	9	0
convenience of services	Child & Adol	2.0	16	16	12	2
	Adult	2.0	13	13	11	1
quality of services	Child & Adol	2.4	5	19	16	3
	Adult	2.2	6	17	14	0

		<b>Ratings and Average of Substance Abuse Services</b>				
<b>Survey Items</b>	<b>Age</b>	<b>Avg</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>
availability of providers	Child & Adol	1.7	23	11	10	0
	Adult	2.0	19	10	16	2
choice of providers	Child & Adol	1.5	20	10	4	0
	Adult	1.7	15	11	5	0
convenience of services	Child & Adol	1.5	26	8	4	1
	Adult	1.7	20	10	8	0
quality of services	Child & Adol	2.2	6	15	14	0
	Adult	2.2	5	16	13	0

		<b>Ratings and Average of Developmental Disabilities Services</b>				
<b>Survey Items</b>	<b>Age</b>	<b>Avg</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>
availability of providers	Child & Adol	2.3	7	16	20	1
	Adult	2.2	5	16	11	0
choice of providers	Child & Adol	2.3	5	7	11	0
	Adult	2.0	6	4	6	0
convenience of services	Child & Adol	2.0	10	6	11	0
	Adult	1.8	11	3	7	0
quality of services	Child & Adol	2.6	2	5	17	0
	Adult	2.4	2	5	9	0

		<b>Total Average Rating by Disability Population</b>		
<b>Survey Items</b>	<b>Age</b>	<b>MH</b>	<b>SA</b>	<b>DD</b>
availability of providers	Child & Adol	2.0	1.7	2.3
	Adult	2.1	2.0	2.2
choice of providers	Child & Adol	2.0	1.5	2.3
	Adult	1.9	1.7	2.0
convenience of services	Child & Adol	2.0	1.5	2.0
	Adult	2.0	1.7	1.8
quality of services	Child & Adol	2.4	2.2	2.6
	Adult	2.2	2.2	2.4