

SMC Transition Q & A
February 20, 2006

Topic	Question	Answer
Community Support	My consumer has been receiving CBS during school. What will s/he be eligible for now?	Some consumers will be eligible for Community Support. The LME is currently working with schools, providers and consumers to determine the most appropriate service for their needs.
Community Support	Which providers are being endorsed to provide Community Support?	This information is forthcoming. We have completed the endorsement process for several providers. However, as of 2/22/06, no provider has direct enrolled with DMA to provide the service. We are still building the authorization grids and parameters and will communicate soon the service provisions and providers.
Individual Habilitation	How do I get authorization for Individual Habilitation for a consumer?	If you have a consumer you feel meets criteria, submit an electronic authorization request. In addition, submit a Plan of Care via fax to UM at 586-6401. Be sure the IPRS has been updated or is current. If not, submit update via email to IPRS@smokymountaincenter.com. If a consumer has Medicaid, they are not eligible for these funds.
Psychological Testing	What do we do if a consumer needs a psychological and there is not a provider available to do the testing or providers refuse to do the testing?	We are currently collecting data on the number of DD consumers that need testing related to the transition of services. Keep in mind that the testing have been relaxed during this interim period. Those guidelines can be found on the DMH website. We will attempt to provide as much assistance with this as we can once we obtain the data back from providers. A communication about this was sent to providers earlier in the month.
Service Provision	What is going to happen with Basic Benefits for state-funded services after 3/20?	We have established a provider taskforce that is currently working on Level of Care Grids and Best Practices to be implemented March 20th. We are also waiting on additional guidance from DMH regarding transition and what flexibility LME's will have regarding how to support the state-funded consumers.
Service Provision	When can we expect to have level of care grids for services beginning 3/20?	Again, we have established a provider taskforce that is currently working on Level of Care Grids and Best Practices to be implemented March 20th. We are also waiting on additional guidance from DMH regarding transition and what flexibility LME's will have regarding how to support the state-funded consumers.

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Specialist Review	Can you (the LME) please give some direction on how to proceed with requesting an increased level of services and that process? Is there a specific form to be used to justify medical necessity? Who gets the request?	SMC currently utilizes a Specialist Review form for this purpose. The form is located on our website and is to be completed electronically and submitted back to us electronically. The form should be self-explanatory. We are looking at whether or not we will revise this form.
Wait List Respite	How do I get a consumer on the respite waiting list?	Officially, there are no longer any wait list funds. This is now funded through single-stream state funds. If you have a consumer you feel meets criteria, submit an electronic authorization request. In addition, submit a Plan of Care via fax to UM at 586-6401. Be sure the IPRS has been updated or is current. If not, submit update via email to IPRS@smokymountaincenter.com. If a consumer has Medicaid, they are not eligible for these funds.